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Fil Capuano
Chatsworth Fine Homes
482 South Service Road E Unit 118
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Chatsworth, had been introduced to me by our architect Bill Hicks in addition to 3 other prospective Builders for our new home in Oakville. From the initial stages of the proposal, Chatsworth stood apart from the others, providing significantly more detailed quotes than all other builders. The level of sub-contractor quotes included, helped give me perspective to the detailed approach, as well as helping give comfort that the team had multiple relationships required to make our build a success. This was our first new home construction, and so we had more questions and concerns about how all the steps and stages would work. Fil from the beginning showed us confidence as well as a level of organization and planning that helped ensure we knew what to expect in addition to what was happening through-out the entire process. I completed 3 reference calls which all provided comfort that the level of detail will match my level of interest, and when problems arise the team manages those by providing solutions, and shouldering the issues.

Through the build process we were able to interact with both the on-site team, as well as the finance and project management staff. They were not only reliable and trustworthy, but hardworking and transparent. My level of confidence and understanding of how best to support them in making our vision come to fruition quickly improved. The Chatsworth team formed a very effective working group - architect, designer, landscape plan, builder, trades - to keep me very connected to the progress, the cost and decisions.

We were out of the country from the time of the initial purchase of the land to the last weeks of the complete build. This 30 month process required the right working team and processes, and we are so happy with our choice of Chatsworth.

Sincerely yours,

Jeff Park